



Datacraft



together { we can
help take
your business
further

{Harness the power of partnership}

If you are to realise your plans for business growth, a relationship with a reliable IT vendor is absolutely vital. IT innovation is moving far too fast not to have trusted help on hand whenever you need it.

Picking the right partner is crucial. Get it right and you can transform your business, and use IT to gain a decisive advantage. Leave it too late, and you run the risk of losing valuable ground to your competitors.

Datacraft prides itself on its reputation as a valued business partner to its clients. Our experience across a wide variety of verticals has given us practical industry experience that complements our technical expertise.

Our solution offering has been specifically designed to meet the universal challenges that are so familiar to IT and business managers. Issues like security, compliance, convergence, data storage, desktop deployment and customer care.

At Datacraft we want to be able to make a decisive difference to your business. What does that mean in practice? It means working together to help you harness the power of IT to evolve into a **safer, faster, smoother, smarter** organisation.

{safer}

Our Security solutions help safeguard your business and information assets from security threats and breaches, whilst ensuring regulatory compliance.

{faster}

Our proven track record in converged communications helps you evolve into a faster, more agile organisation. Stay ahead of the competition by connecting, communicating and collaborating more efficiently.

{smoother}

Our Managed Services minimise downtime, and keep your network running smoothly 24 x 7. We can also put skilled contractors in place at your organisation to help you optimise resources and progress vital IT deployments.

{smarter}

Our consultancy service helps optimise your returns on IT investment by planning for your future expansion, and managing resource and implementation issues.

A red lifebuoy with a white rope is positioned on the right side of the image. The background consists of a bright blue sky with white clouds and a greenish-blue body of water. The text 'safer: together' is written in white on the left side, followed by a large white curly brace that groups the text 'Datacraft Security Bundle' on the right.

safer: together { Datacraft
Security
Bundle

{Datacraft Security Bundle}

The Datacraft Security Bundle tackles arguably the most important business concern across all vertical markets – security. It does so by combining industry-leading security products and services with consultancy and health check components.

The net effect is protection for your business and reassurance for the key stakeholders. There are three principle components:

1. Security & Risk Assessment

Datacraft understands the growing security burden. Drawing on many years of experience in addressing these issues for leading companies, Datacraft has compiled a number of services that can help you navigate the way.

CxO Security Assessment is a workshop that provides senior executives with a security analysis that appraises and measures your security risk profile, benchmarking your company against industry standards. Based on this assessment, it also recommends remedial actions to mitigate both internal and external threats. Included in this package are:

- **Vulnerability Assessment:** Providing insight into system and application security levels. The assessment is not intrusive and is appropriate for critical infrastructures that cannot be submitted to severe testing during or outside business hours or where Penetration Testing is not required.
- **Penetration Testing:** Known as ethical hacking, this process simulates a malicious external user exploring the externally accessible infrastructure of your organisation. Penetration testing is useful for measuring the effectiveness of the implemented security mechanisms – both technical and organisational.

2. Industry-leading Security and VPN Solutions

Our Security Bundle deploys Cisco Adaptive Security Appliance (ASA) 5520 technology, which combines a wide range of security and VPN technologies to provide rich application security, anti-x defenses, network containment and control, and secure connectivity.

With the Cisco ASA 5520, VPN capacity, advanced application layer security and anti-x defenses can be scaled as your network security requirements grow, delivering solid investment protection. Using the optional security context capabilities of the Cisco ASA 5520, your business can deploy up to 10 virtual firewalls within an appliance to enable compartmentalised control of security policies on a departmental level. This virtualisation strengthens security and reduces overall management and support costs while consolidating multiple security devices into a single appliance.

Professional staging and implementation from Datacraft is included, as well as one year Uptime maintenance service.

3. Quarterly Security Health Checks

Increasingly, a perpetual hostile-threat environment and regulatory compliance are driving organisations to improve their security posture and operational controls. Datacraft Managed Vulnerability Assessment service offers you dedicated expertise that focuses on the newest vulnerabilities and remediation approaches without having to invest in purchasing, maintaining and running scanning tools. Our assessment, process documentation and reporting formats are designed to meet multiple management, operational and compliance requirements.

Managed Vulnerability Assessment is contracted on an annual basis for maximum flexibility, with health checks being conducted quarterly to provide valuable reassurance. By entrusting time-consuming operations and housekeeping functions to us, you can allocate more resources to your core business.

together { **Let us make a decisive difference to your business.
Contact us today at together@datacraft-asia.com or
complete the survey enclosed, also available online at:
www.datacraft-asia.com/together/needsanalysis**

{About Datacraft }

Datacraft is the leading independent IT services and solutions company in Asia Pacific. Specialising in customised business solutions, Datacraft helps clients plan, build and support their IT infrastructures.

Datacraft combines expertise in networking, security, operating environments, storage and contact centre technologies, with advanced skills in consulting, integration, training and managed services to offer clients six principle business solutions.

Security solutions

Our end-to-end security solutions help you protect your business against the entire spectrum of malicious network threats, overcoming the challenges associated with the increased use of shared networks, applications and data.

Converged Communications solutions

Our proven track record in converged communications helps you evolve into a faster, more agile organisation. Stay ahead of the competition by connecting, communicating and collaborating more efficiently.

iBOSS solutions

Our iBOSS solutions help you reduce complexity and management costs, enhance system resiliency, improve the efficiency of networked assets and evolve towards an intelligent network. The iBOSS portfolio addresses all key areas of customer service: Network Operations and Management, Network Performance as well as Service Management.

Data Centre and Storage solutions

Our Data Centre and Storage solutions tackle the problems of unprecedented data growth, ensuring information remains highly available throughout its lifecycle. Our backup, recovery and archiving solutions also help you meet compliance audit commitments cost-efficiently.

Microsoft solutions

Our Microsoft solutions enable you to evaluate, migrate or consolidate your organisation's Microsoft platform to compete more effectively. With Microsoft forming the foundations for key business applications, optimal performance in this area is aligned with business success.

Customer Interactive solutions

Our Customer Interactive solutions have the capacity to transform the way you communicate with your customers, by generating additional flexibility, scale and speed from your Contact Centre. These solutions present exciting new ways for your customers to contact you.

A member of the Dimension Data Group, Datacraft is listed on the main board of the Singapore Exchange, and is a component company of the Straits Times Index. Headquartered in Singapore, Datacraft spans more than 50 offices, and has over 1,200 employees across 13 Asia Pacific markets.



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